

ScotsCare Advocacy Service

An independent approach

What is Independent Advocacy?

The purpose of advocacy is to ensure your voice is heard, your wishes are respected and your opinion is taken seriously.

An advocate can support you in taking action to secure your rights.

If you feel you are being ignored, excluded or unfairly treated, we can help you.

An advocate can speak on your behalf if you are unable to do so for yourself.

ScotsCare's advocacy service is there to enable you to access the correct information needed to make the best decision for you.

An advocate can help you understand your options and their consequences.

ScotsCare's Advocacy service can help in the following situations

At meetings such as assessments, appeals and reviews.

At appointments with the agencies including NHS, social services, homecare agencies and housing.

Attending benefit Tribunals depending on the case.

Making a formal complaint.

Gaining access to services which may improve your standard of life.

The main principles of Independent Advocacy at ScotsCare are

We put you first.

The service is a partnership between you and ScotsCare.

Advocacy is a short term intervention which focuses on a specific goal.

ScotsCare Advocacy service is not

A legal support or advice service.

A service to speak for people when they are able to do so for themselves.

An intervention that solves every problem.

ScotsCare's Advocacy service is confidential and has no vested interest with any statutory body.

If you feel that accessing ScotsCare's Advocacy service may be of benefit to you, please call our helpline on 0800 6522989 to have an informal discussion about what we can offer.